



Accommodating a travelling **life**

WEEKLY DIGEST N°II

ATL Trainer curriculum

Engaging Clients With The Services

In this Unit we have highlighted the importance of engaging homeless persons with the right services, taking a multi-agency approach. We have also explored the difficulties that can cause low engagement, as well as some approaches that the services can use in order to improve the chances of successful engagement.

Multi-agency working

An approach to social work where professionals and service providers from different fields (medical, legal, social, educational, etc) work together in order to respond to the various needs of an individual with complex needs or multiple disadvantages.

Tri-morbidity

Concurrence of psychiatric conditions, poor physical health, and substance abuse. A common characteristic of individuals who are chronically homeless.

Outreach based approach

As an alternative to traditional site-based social services, Outreach can be defined as contacting or engaging individuals within non-office service settings. In other words, going to where people are based rather than waiting for them to seek services at a specific place. It is considered an effective strategy for identifying and engaging vulnerable populations- such as the homeless people- with services.

Learn more

- [StreetLink \(London\)](#)
- [How StreetLink works](#)
- [St Mungo's Community Fund](#)
- [Strengths-based outreach for non-service-connected homeless youth](#)



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